

Robe Dolphin Court Apartments

Booking Terms & Conditions

Deposit

To confirm a booking we require a deposit covering the first nights accommodation within 7 days after making a booking. Payment can be made via credit card (visa, mastercard or bankcard) postal note, cheque.

Payment

Full payment/balance of monies is due and payable on arrival. Payments accepted by cash, bankcard, mastercard and visa. Personal cheques will be accepted for payment only if received 10 days in advance of arrival date.

Cancellation

Reservations cancelled, amended or altered at the commencement or during occupation do not qualify for any refund unless accommodation can be rebooked. In the event of non arrival or failure to notify cancellation, no refund applies unless accommodation is rebooked.

Refunds

Low Season: Deposit will be refunded if notification of cancellation is received 7 days before scheduled arrival.

Peak Season: Deposit will be refunded if notified of cancellation at least 30 days prior to scheduled arrival. If notified less than 30 days prior to arrival deposit will only be refunded if unit can be rebooked.

A fee of \$20 will be charged to all cancellations to cover administration costs

Check In/Check Out Times

Check in is after 2 pm and checkout is at 10 am. We will endeavour to arrange early check in if required for guests, however please remember that the previous guests have not checked out until 10 am and the units have to be thoroughly cleaned.

On departure please ensure all your personal items are removed and apartment is left clean & tidy. Thanks

ADDRESS: Po Box 96, Robe, SA, 5276

PHONE: 0409676973

EMAIL: jim.sawyer@bigpond.com

WEB: www.robepolphincourtapartments.com.au